



## Policy Brief

# The Impact of Short-Term Rentals in Puerto Rico: 2014-2020

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## INTRODUCTION

Puerto Rico faces a housing crisis marked by a shortage of affordable units, rising housing costs, increases in foreclosures and evictions, a significant and growing percentage of rent burdened households and over 300,000 dwellings damaged by storms, hurricanes and earthquakes since 2017. Amidst this dire housing scenario, there is an on-going controversy regarding the growth of short-term rentals (STRs) in Puerto Rico, which has only gotten more intense with time. STRs refer to dwellings that are rented for a time period that is typically shorter than 90 days, usually for lodging purposes, rather than residential use.

On the one hand, STRs, particularly platforms like Airbnb, have been hailed as an engine of local economic development in an island marked by a long standing fiscal and economic crisis. The argument goes that STRs allow struggling households throughout Puerto Rico to engage in entrepreneurial activity by using their underused properties for supplemental income, while fostering indirect economic benefits through tourist spending and the hiring of maintenance, construction, hosting, touring and transportation services, among many others. Previous studies on STRs in Puerto Rico have certainly made this case<sup>1</sup>, although their claims tend to be characterized by dubious assumptions and lack of methodological transparency.

On the other hand, numerous communities and grassroots organizations across Puerto Rico have argued, often with concrete evidence, that the rapid expansion of STRs has propelled gentrification and residential displacement in their communities<sup>2</sup>. These residents have highlighted how individual investors, particularly those that are recipients of tax exemption decrees through Act 22 (now Act 60), have hoarded properties, evicted households, and turned housing units into STRs<sup>3</sup>. In other cases, communities have stressed how the growth of tourist traffic in traditional residential areas, aided by STRs, has negatively impacted their quality of life and neighborhood cohesion<sup>4</sup>.

This report provides a detailed examination of STR activity in Puerto Rico and addresses several of the claims made by different groups through a detailed analysis focused on: hosting trends —to ascertain if the expansion of STRs is effectively providing opportunities for struggling yet enterprising households—, and the industry's effects on housing markets and affordability —to shed light on the displacement and gentrification arguments—. We also

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<sup>1</sup> See Oxford Economics study on STRs in Puerto Rico: <https://sincomillas.com/wp-content/uploads/2022/07/Airbnb-PUERTO-RICO-SPANISH-V6-small.pdf>

<sup>2</sup> See situation in Puerta de Tierra, San Juan: [https://www.wapa.tv/noticias/entretenimiento/inversionistas-compran-edificios-en-puerta-de-tierra-para-botar-a-residentes--denuncia-colectivo\\_20131122531752.html](https://www.wapa.tv/noticias/entretenimiento/inversionistas-compran-edificios-en-puerta-de-tierra-para-botar-a-residentes--denuncia-colectivo_20131122531752.html)

<sup>3</sup> See investor activity in Puerta de Tierra: <https://www.metro.pr/noticias/2022/03/22/denuncian-que-beneficiarios-de-la-ley-22-est-an-acaparando-propiedades-en-puerta-de-tierra/>

<sup>4</sup> See situation in the Dos Pinos suburb in San Juan: <https://www.elnuevodia.com/negocios/turismo/notas/relatan-una-agonia-con-alquileres-de-corto-plazo-en-comunidad-de-rio-piedras/>

performed a literature review on STR regulations to better understand how specific policy interventions can help address some of the impacts on housing markets.

Debates over STRs are not unique to Puerto Rico. The academic literature has documented how numerous cities across the world struggle to keep up with an industry that disrupts traditional lodging businesses, and oftentimes behaves like them, but falls outside the typical lodging regulations and legal requirements (Gurran, 2018; Gurran & Phibbs, 2017; Guttentag, 2015). Prior research has also examined the prevalence of short-term rentals, gentrification and displacement in already distressed and unaffordable cities (Wachsmuth & Weisler, 2018; Wegmann & Jiao, 2017; Yrigoy, 2018; Barron, Kung, & Proserpio, 2018; Santiago-Bartolomei, 2019). Studies have also shown how homeowners and landlords expect greater returns from short-term rentals, and thus spurred them to move away from long-term rental markets in order to attract visits from non-residents that want to reap the benefits of local amenities. With regards to hosting trends, the literature has documented increases in the commercialization or professionalization through the growing practice of hosts managing multiple STR listings (Cocola-Gant & Lopez-Gay, 2020; Cocola-Gant & Gago, 2021).

Our findings echo many of the trends evidenced in other parts of the world. Specifically, our analysis shows:

- The STR market is becoming increasingly concentrated, professionalized, and commercialized, where hosts with multiple listings accumulate a disproportionate share of properties and revenue.
- New STR listings respond to seasonal variances common with tourism in Puerto Rico, but they are also disaster-driven, given that Hurricane María and the COVID-19 pandemic caused sharp increases and drops in daily created listings.
- STRs present a substantial challenge to housing affordability, which can often lead to neighborhood gentrification:
  - STRs cover a substantial amount of both total housing units and long-term rental units throughout coastal municipalities. In Culebra, properties listed on STR platforms represent almost a third of total housing units and 100% of long-term rental housing units.
  - A 10% increase in STR density (as a percent of total housing units) causes an average increase of 7%, 23%, and 0.1% in median rent, housing unit prices, and housing sales volume.

Our findings show that to address STR effects on housing affordability, Puerto Rico needs a regulatory approach that goes far beyond what is currently being implemented.

## STR TRENDS AND DRIVERS IN PUERTO RICO: 2014-2020

For our analyses we used data from AirDNA, a STR market research firm located in Denver, Colorado<sup>5</sup>. The dataset includes all STR listings in Puerto Rico between 2014 and June 2020, as well as detailed information on daily, monthly, and aggregate STR activity and transactions.

### TRENDS IN LISTINGS

Between 2014 and 2020 (Table 1), there were more than 30,000 unique STR listings in Puerto Rico. Of these, almost 25,000 (82%) were registered under Airbnb, while some 4,800 (16%) were registered under HomeAway (now Vrbo); the remaining 2% were registered under various other platforms. Around 83% of all listings were entire homes or apartments and 15% were private rooms. Also, there were a total of 29 HomeAway managers and partners, which means that there is an average of 165 HomeAway listings managed per manager/partner, reflecting a highly concentrated host profile in Puerto Rico. Airbnb, on the other hand, had more than 12,000 hosts, for an average of 2 listings managed per host. These trends show that while Airbnb is by far the dominant STR platform in Puerto Rico, HomeAway has a much greater degree of host/property concentration, professionalization, and commercialization.

Table 1: Breakdown of STR trends in Puerto Rico between 2014 and 2020. Source: AirDNA.

Listing Type	Count of total STR listings	Airbnb listings	HomeAway listings	HomeAway property managers or partners	Airbnb hosts
Entire home/apt	25,195	19,794	4,788	28	10,012
Hotel room	154	154	0	0	45
Private room	4,608	4,608	1	1	2,399
Shared room	424	424	0	0	183
Total	30,381	24,980	4,789	29	12,639

Also worth noting is that entire home/apartment listings have by far outpaced any other property type between 2014 and 2020 (Figure 1). In fact, growth in private room listings largely remained stagnant since August 2017, contrasting with commonly held views that STRs provide increasing opportunities for hosts that are looking for additional income by renting extra rooms on their properties. The large proportion of entire homes listed on STR

<sup>5</sup> Funding to purchase the AirDNA data was provided by the Lincoln Institute of Land Policy.

platforms signals that there are a significant number of housing units that are outside of the traditional housing market and thus unavailable for long-term rental clients. This is particularly worrisome in Puerto Rico given rising housing costs and the limited number of units available in certain submarkets. Culebra, for example, has no public housing units and a few dozen subsidized long-term rental units, leaving the municipality's affordable rental housing stock at the mercy of market swings.

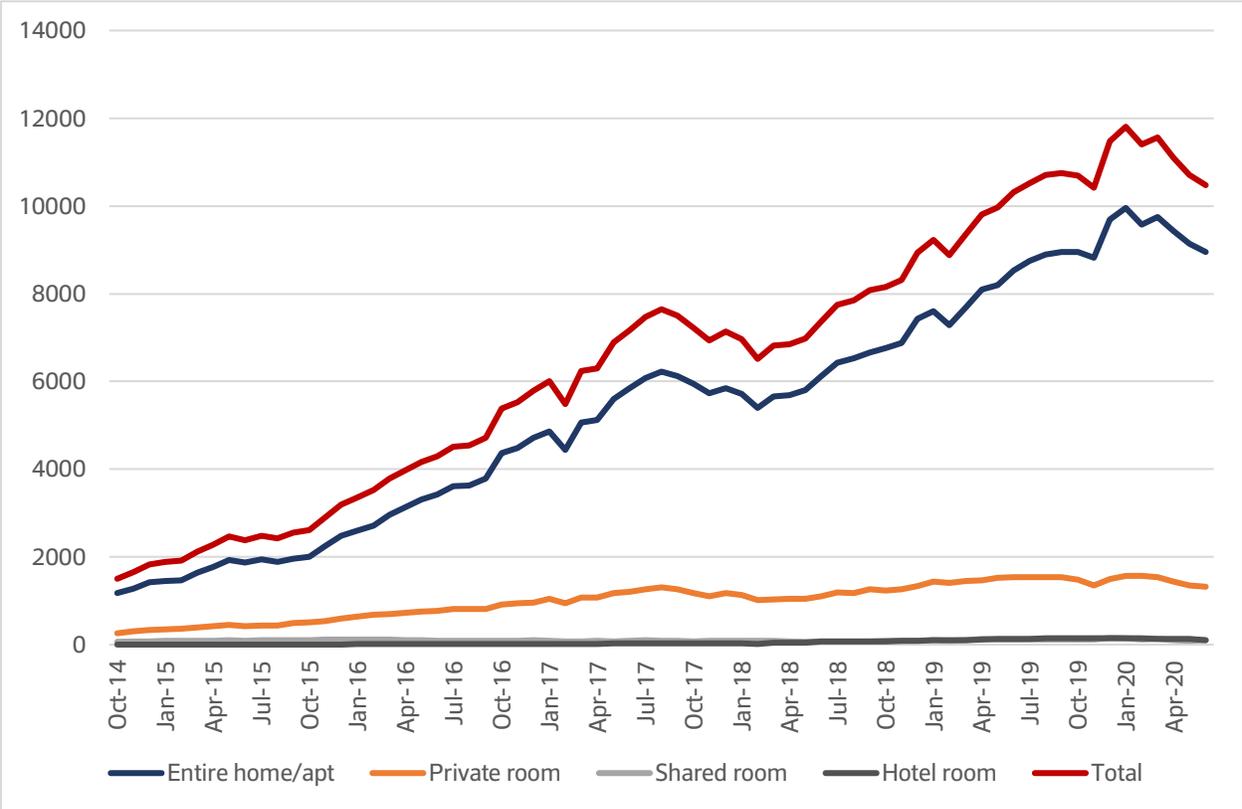


Figure 1: Monthly STR active listings in Puerto Rico, by property type, between 2014 and 2020. Source: AirDNA.

**TRENDS AMONG HOSTS: AIRBNB**

Notwithstanding HomeAway’s highly concentrated market, Airbnb hosts are certainly headed towards concentration, professionalization, and commercialization. Indeed, when breaking down the figures for accumulated listings by host and total revenue between 2014 and 2020, there are important differences between single and multi-listing host (Table 2). Data show that single-listing hosts (SLH) and multi-listing hosts (MLH), those with 2 or more properties listed, represent 61% and 39% of total Airbnb hosts, respectively. However, when it comes to share of property listings, MLHs cover 69% of total listings in Puerto Rico. Furthermore, of the more than \$700 million accumulated through STRs between 2014 and 2020, 79% of total revenue have gone to MLHs.

Table 2: Breakdown of Airbnb host profile between 2014 and 2020. Source: AirDNA.

Host type	Hosts		Listings		Revenue	
	Count	Percent total	Count	Percent total	Count	Percent total
Single-listing hosts	7,740	61.2%	7,740	31.0%	\$ 153,874,594.64	21.1%
Multi-listing hosts	4,899	38.8%	17,240	69.0%	\$ 575,342,208.67	78.9%
<b>Total</b>	<b>12,639</b>		<b>24,980</b>		<b>\$ 729,216,803.31</b>	

Looking at monthly active listings in the Airbnb platform shows that the aforementioned divergence between MLHs and SLHs has been growing throughout the 2014 to 2020 period. Although the number of monthly active MLHs and SLHs seem to have been more or less equal between 2014 and 2016 (with MLHs outnumbering SLHs in many instances), SLHs have been outnumbering MLHs in the same approximately 60%:40% ratio since then (Figure 2). Nevertheless, when examining active monthly listings, MLHs have consistently captured 70% of total listings between 2014 and 2020 (Figure 3). With regards to total monthly revenue among active hosts, MLHs have steadily accrued between 75% to 80% of total monthly revenue between 2014 and 2020 (Figure 4).

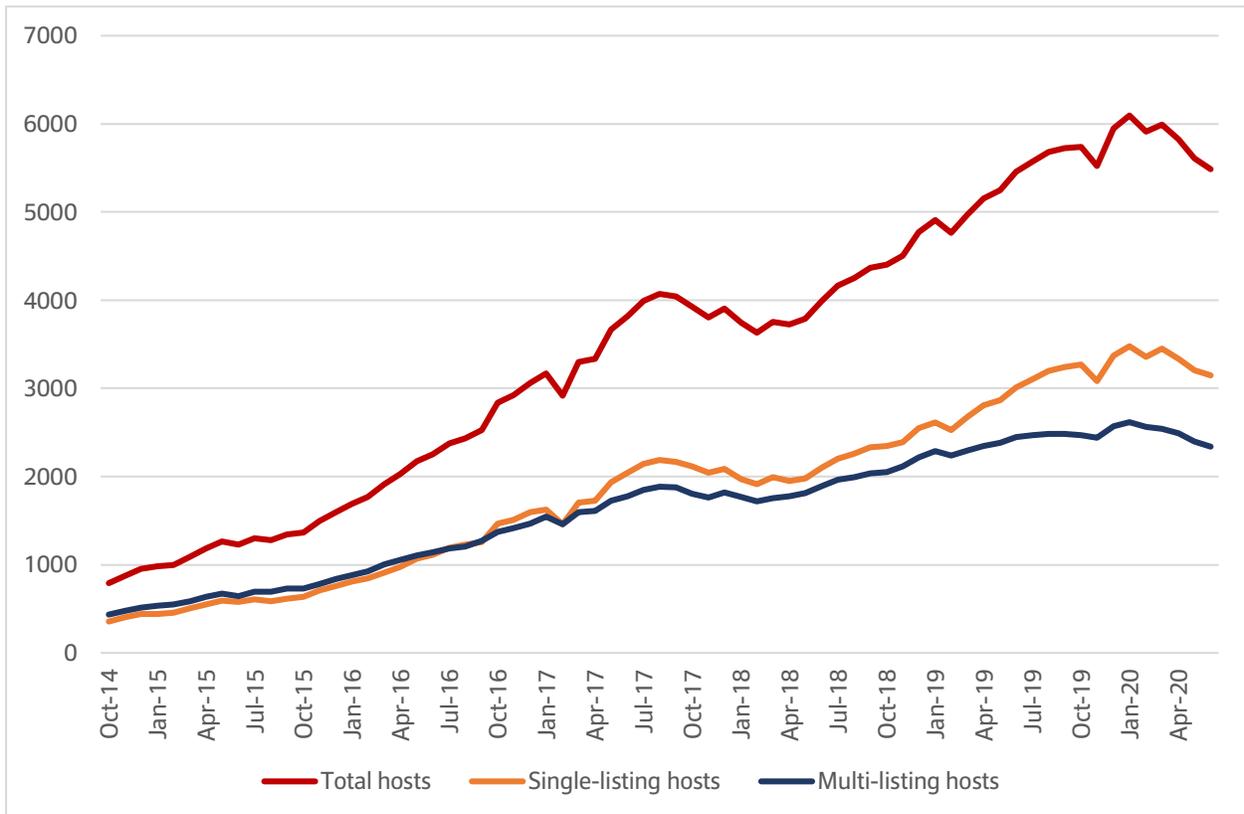


Figure 2: Monthly number of active Airbnb hosts, by host type, between 2014 and 2020. Source: AirDNA.

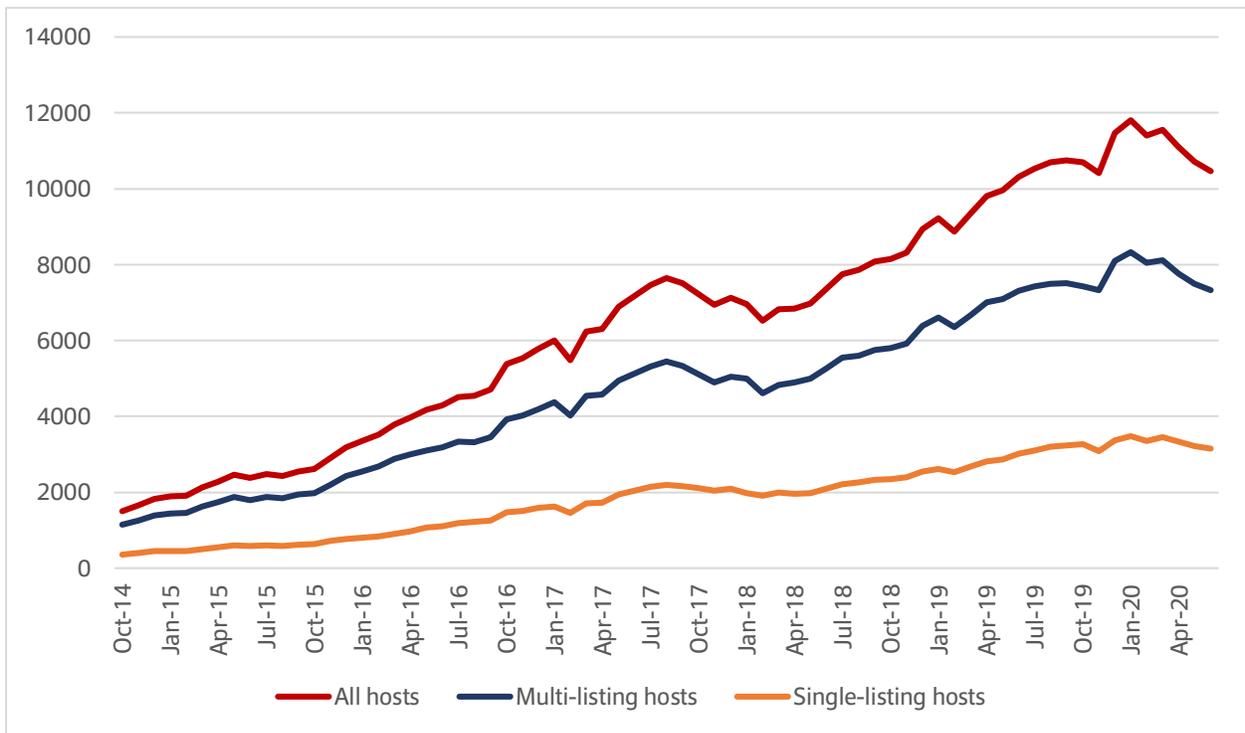


Figure 3: Monthly number of active Airbnb listings, by host type, between 2014 and 2020. Source: AirDNA.

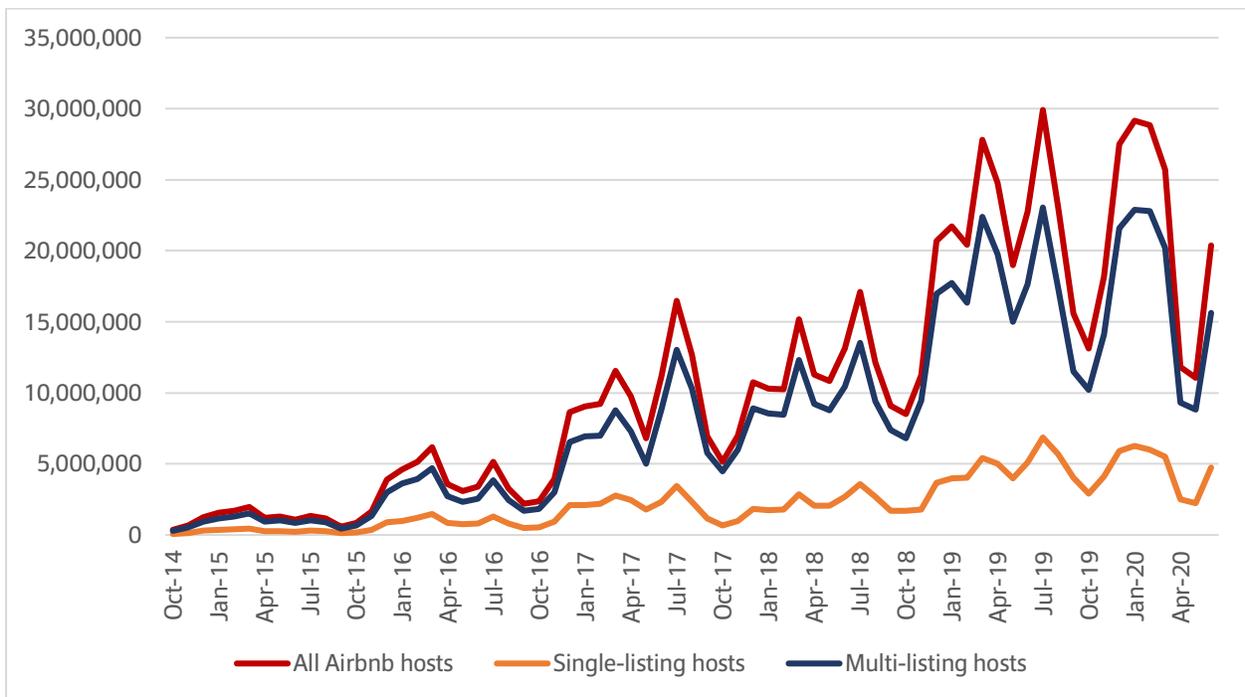


Figure 4: Monthly revenue from Airbnb listings, by host type, between 2014 and 2020. Source: AirDNA.

A closer look at the property level data reveals some interesting trends regarding revenues and occupancy that signal a convergence in commercial and management behavior between MLHs and SLHs since Hurricane María made landfall on September 20<sup>th</sup>, 2017. As Table 3 demonstrates, MLHs achieved a greater average per-listing monthly revenue and occupancy than SLHs, but the differences are not too stark. These figures demonstrate that the differences at the property level between MLHs and SLHs do not explain the glaring unequal outcomes in terms of revenue accumulation. Simply put, the divergence is most probably due to property hoarding by MLHs.

Table 3: Per-listing profile of Airbnb hosts, by host type, between September 20<sup>th</sup> 2017 and June 30<sup>th</sup> 2020. Source: AirDNA.

<b>Host type</b>	<b>Average per-listing monthly revenue</b>	<b>Average per-listing monthly occupancy (days)</b>
Multi-listing hosts	\$1,562.26	9.9
Single-listing hosts	\$1,321.12	9.0
All hosts	\$1,480.35	9.6

## DRIVERS OF STR ACTIVITY IN PUERTO RICO

Beyond identifying some tendencies within the data, it is important to examine what are some of the possible drivers behind the observed trends. To carry out this type of analysis, we examined data on new, unique STR listings created daily through the Airbnb platform.

We constructed two panel regression models using daily new Airbnb listings between 2014 and 2020 as the dependent variable for both models. They also include control dummy variables for those listings created before or after Hurricane María, the COVID-19 lockdown<sup>6</sup>, and the end of the lockdown<sup>7</sup>. We also included a lagged control variable of new listings at the previous day to account for “inertia” in STR listing creation. The first model focuses on daily created listings at the municipal level and includes dummy variables for the municipality and month of creation to control for location and time fixed effects. The second model focuses on daily created listings for all of Puerto Rico.

The findings (Table 4) show that Hurricane María increased average daily created Airbnb listings between 22% and 31%. The COVID-19 lockdown decreased daily created listings between 58% and 64%, while the end of the lockdown increased daily created listings between 37% and 73%. The first model showed that created listings respond to seasonal

<sup>6</sup> The COVID-19 lockdown in Puerto Rico was put into effect on March 15<sup>th</sup> 2020: <https://www.elnuevodia.com/noticias/locales/notas/wanda-vazquez-decreta-toque-de-queda-para-todo-puerto-rico-para-contener-el-coronavirus/>

<sup>7</sup> The 24 hour lockdown ended on June 16<sup>th</sup> 2020: <https://www.elnuevodia.com/noticias/locales/notas/wanda-vazquez-anuncia-que-el-toque-de-queda-ahora-comenzara-a-las-1000-pm/>

variations, but both models clearly convey that the expansion and contraction of Airbnb STR listings, in recent years, are significantly driven by disaster activity.

Table 4: Regression results for possible drivers of daily created Airbnb listings.

	Daily created listings for each municipality (with fixed effects)	Daily created listings for all Puerto Rico (no fixed effects)
Hurricane Maria	0.311*** (0.05)	0.217*** (0.07)
Lagged log new listings	0.047*** (0.013)	0.284*** (0.03)
COVID-19 Lockdown	-0.575*** (0.14)	-0.637*** (0.127)
Lockdown end	0.366** (0.158)	0.726*** (0.177)
Constant	0.359*** (0.032)	1.160*** (0.087)
R2	0.075	0.13
N Obs	2843	1626

Standard errors shown in parentheses.

\*\*\* 99% Significance, \*\* 95% Significance, \* 90% Significance.

## IMPACT OF STRs ON HOUSING IN PUERTO RICO

### STRs AND THE HOUSING STOCK

As previous studies have shown, a key pathway through which STRs affect housing affordability is by reducing the housing supply for both long-term rentals and housing sales (Wachsmuth & Weisler, 2018; Wegmann & Jiao, 2017; Yrigoy, 2018; Barron, Kung, & Proserpio, 2018; Santiago-Bartolomei, 2019). Therefore, the number of STR listings<sup>8</sup> as a percentage of housing units becomes a key benchmark measure of how these rentals affect housing supply. In the case of Puerto Rico—during the study period—coastal municipalities were much more prone to having a higher rate of STR coverage of housing units, with the highest rates being registered in the northeastern coastal range. In Vieques, almost 15% of housing units were listed at some point in an STR platform, while this figure reaches almost 30% in Culebra (see Figure 5).

<sup>8</sup> This figure includes all properties that have been registered in an STR platform, regardless of whether they registered bookings or not, since these units could presumably become unavailable for long-term residential use.

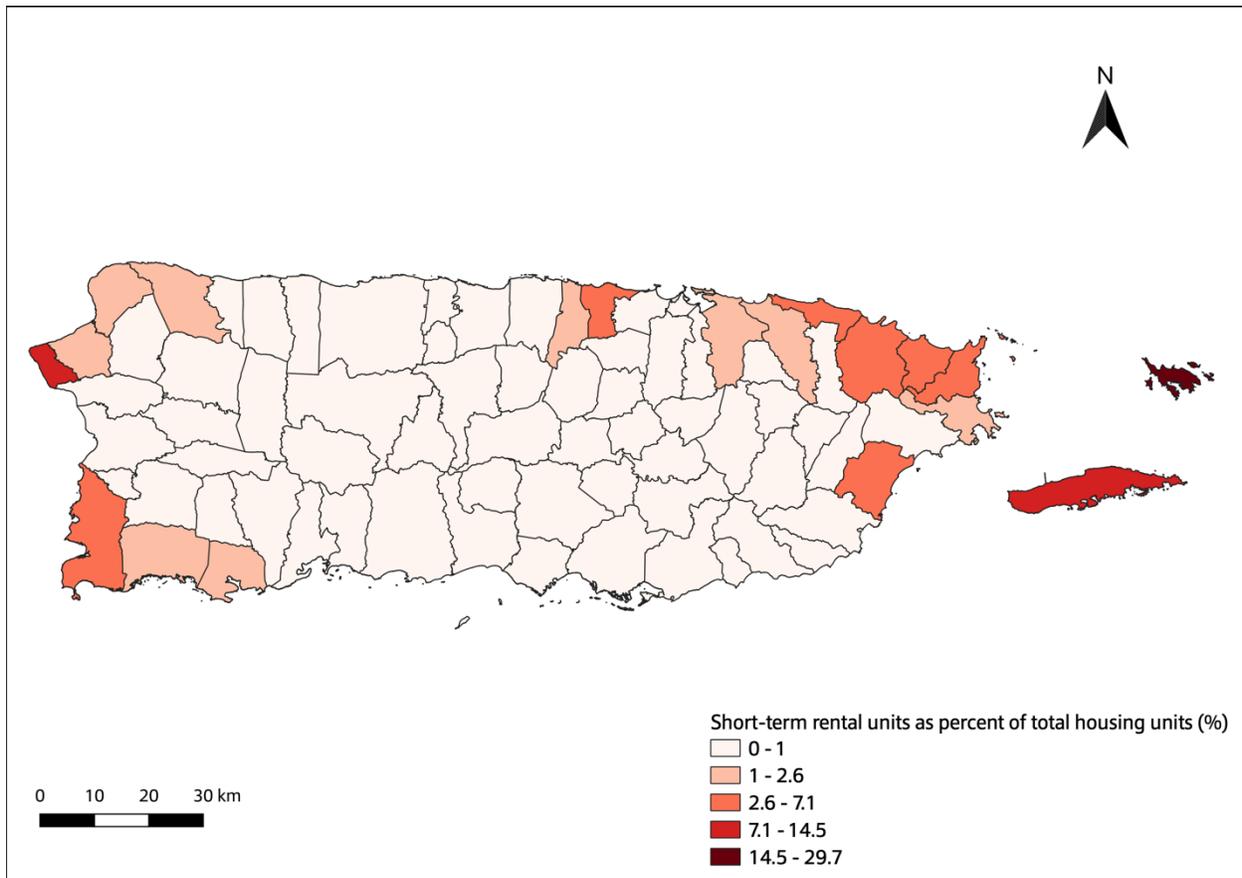


Figure 5: STR listings as a percent of total housing units per municipality, between 2014 and 2020. Source: AirDNA and the US Census Bureau (PRCS).

When looking at STR listings as a percentage of rental housing units for the same period<sup>9</sup>, the impact on housing availability can be discerned more clearly (see Figure 6). For San Juan, Carolina, Fajardo, Guánica, Lajas, and Fajardo, registered STRs cover between 3.7% to 10.1% of long-term rental units. In Dorado, Loíza, Luquillo, Río Grande, Fajardo, Humacao, and Cabo Rojo this figure reaches between 10.1% and 35.5%. In Rincón, registered STRs cover 35.5% of long-term housing rental units, while in Vieques this number reaches 74.7%. In Culebra registered STRs cover 100% of long-term rental units. This does not necessarily mean that Culebra has no long-term rental units available, but rather that the number of STR units equals or surpasses those for long-term rent.

<sup>9</sup> This measure does not imply that specific long-term rental units are being used as STR units. Rather, it is an indirect measure of potential supply constraints in long-term rental units because of STR units.

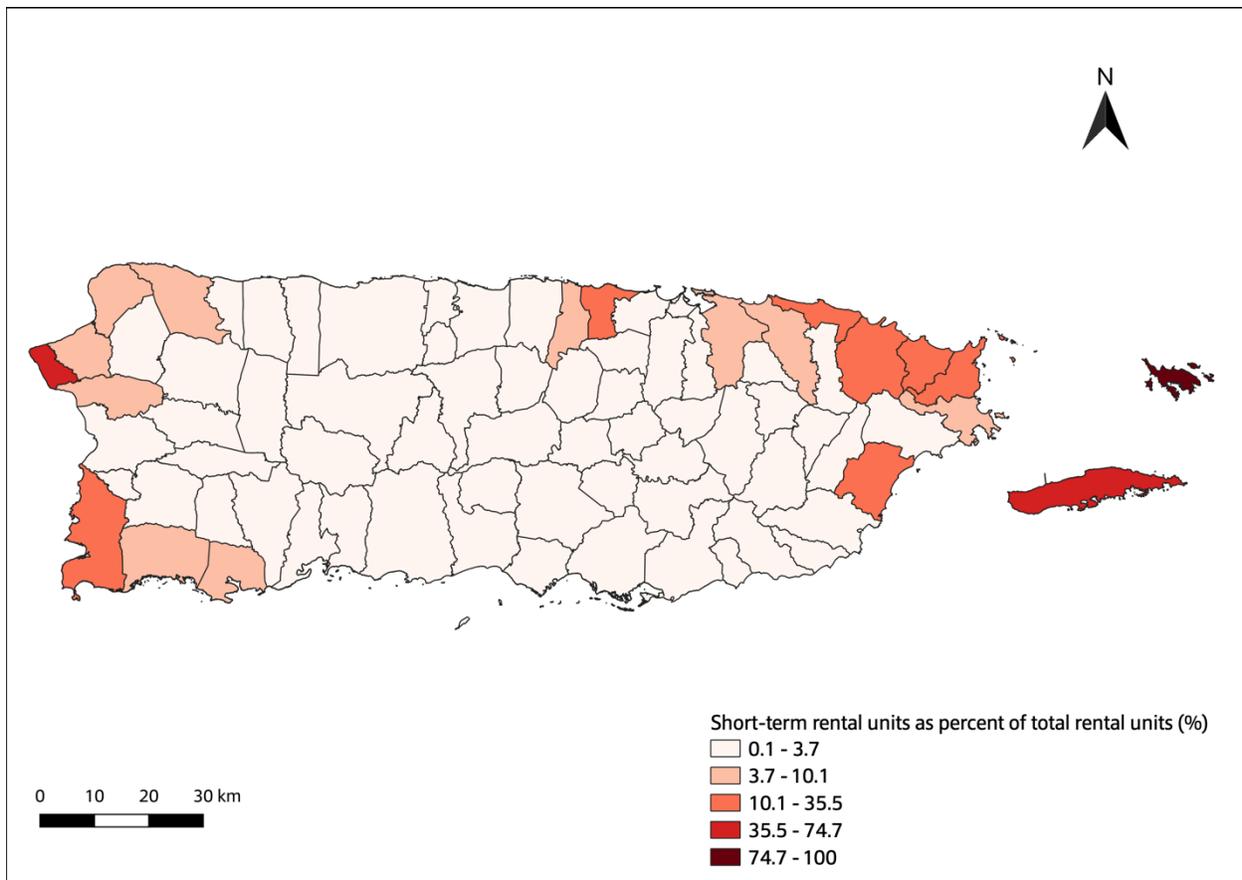


Figure 6: STR listings as percent of total long-term rental housing units per municipality, between 2014 and 2020. Source: AirDNA and US Census Bureau (PRCS).

## STR EFFECTS ON HOUSING MARKETS

Given that housing markets respond to labor markets and agglomeration economies, we focused our statistical analysis on the regional level. We selected the San Juan Metropolitan Area (SJMA), a fifteen-municipality region that follows the Puerto Rico Planning Board’s functional area delimitation for the Puerto Rico Land Use Plan (Figure 5). Our analysis comprises the time period between 2017 and 2019. We chose 2017 as a starting point to focus on the immediate time periods before and after Hurricanes Irma and María. We excluded observations from 2020 because our AirDNA dataset includes STR information for up to June 2020, but also because the COVID-19 pandemic disrupted housing markets in ways that are yet to be made clear for modeling purposes.

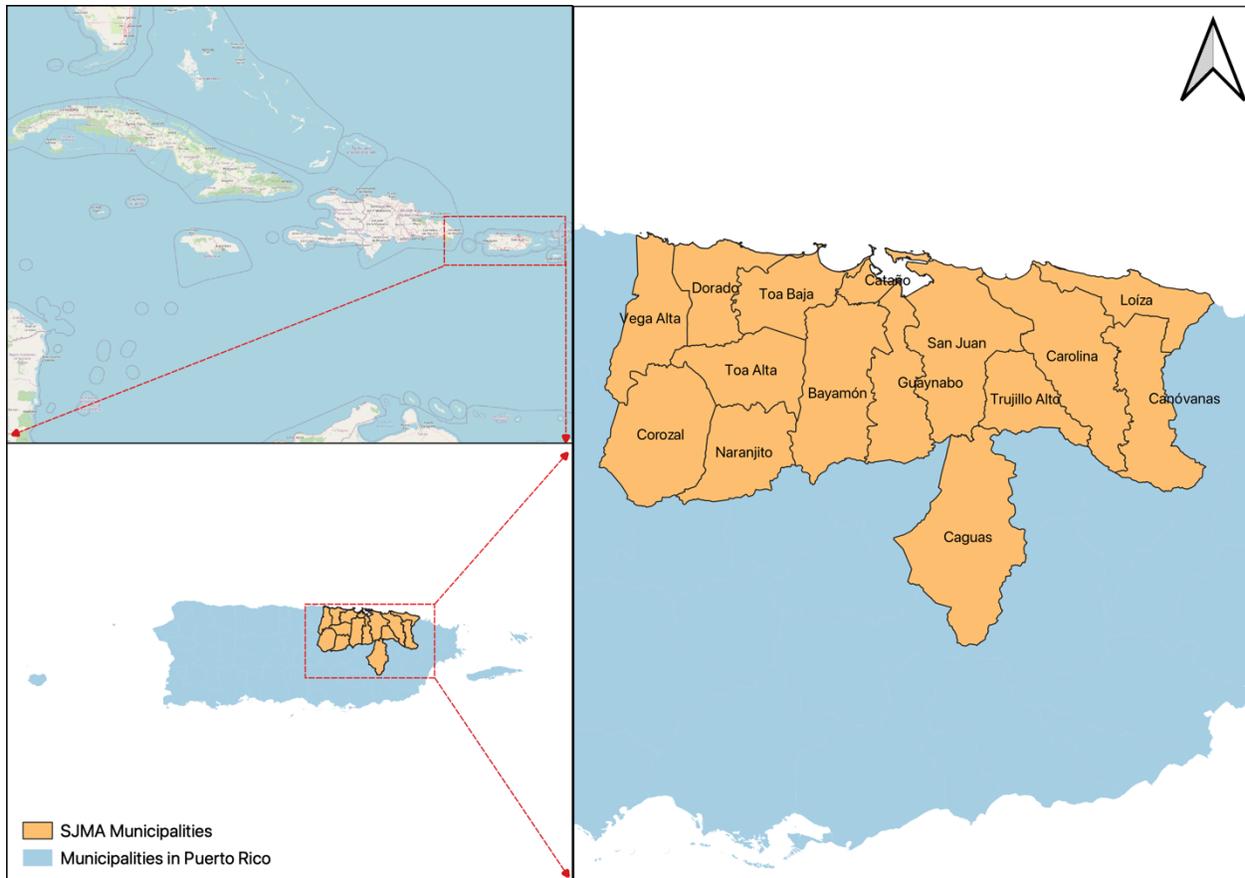


Figure 7: Location and delimitation of the San Juan Metropolitan Area. Source: Puerto Rico Planning Board.

We developed a panel dataset where Census tracts in the SJMA, between 2017 and 2019, were the unit of analysis and performed a pooled ordinary least squares regression to examine how STRs affect housing markets in diverse ways. Specifically, we included median rent, median unit price and housing sales volume as the dependent variables and percent of housing units used for STR as the main explanatory variable (see Table 5). We also included controls for number of jobs, school access, crime rate, racial composition, immigrant presence and poverty rate for each tract and each year as control variables. The model also includes municipal and yearly fixed effects, while standard errors were clustered at the tract level.

Table 5: Regression analysis variable list.

Variable	Variable type	Description	Data source
Log of median rent	Dependent variable	Natural log of median rent in each Census tract	US Census Bureau (PRCS)
Log of median unit price	Dependent variable	Natural log of median housing unit price in each Census tract (\$/ft <sup>2</sup> )	US Census Bureau (PRCS); Luis Abreu & Associates
Housing sales volume	Dependent variable	Percent of total housing units sold in each Census tract	US Census Bureau (PRCS); Luis Abreu & Associates
Percent of housing units as STR	Main explanatory variable	Percent of total housing units used for STR in the previous year in each Census tract	US Census Bureau (PRCS); AirDNA
Job density	Control variable	Total number of jobs divided by labor force in each Census tract	US Census Bureau (PRCS); Estudios Técnicos Inc.
School density	Control variable	Total number of K-12 schools divided by student population	US Census Bureau (PRCS); Puerto Rico Planning Board
Crime density	Control variable	Total number of Type 1 felonies divided by total population in each Census tract	US Census Bureau (PRCS); Puerto Rico Police Department
Percent immigrant population	Control variable	Percent of total population that identifies as not being white only in each Census tract	US Census Bureau (PRCS)
Percent non-white only population	Control variable	Percent of total population that is of foreign origin in each Census tract	US Census Bureau (PRCS)
Poverty rate	Control variable	Percent of total population living under the federal poverty line in each Census tract	US Census Bureau (PRCS)

Regression results show that, consistent with research conducted around the world, STRs affect housing markets in various ways (Table 6). A 10% increase in the share of STR of total housing units in a given Census tract results in an average increase of 7% in the median rent, 23% in median housing unit price, and 0.1% in housing sales volume in the following year.

These estimates are statistically significant, even after controlling for: local amenities and disadvantages, poverty, racial composition, and fixed effects.

Table 6: Regression results for STR effect on housing markets.

	Log of median rent	Log of median unit price (\$/ft <sup>2</sup> )	Housing sales volume
Job density	-7.96e-07 (0.31)	4.80e-06 (1.53)	-1.28e-08 (0.32)
School density	-0.017 (2.46)*	0.005 (0.52)	0.0000298 (0.33)
Crime density	-0.000218 (0.58)	0.0004616 (1.27)	-4.20e-06 (1.13)
Percent immigrant population	0.995 (6.05)**	-0.333 (1.36)	-0.001 (0.4)
Percent non-white only population	-0.067 (0.69)	-0.375 (2.98)**	-0.002 (1.66)
Percent of housing units as STR from previous year	0.662 (3.05)**	2.344 (7.89)**	0.011 (2.79)**
Poverty rate	-1.67 (17.86)**	-0.516 (5.43)**	-0.016 (12.66)**
Constant	6.963 (148.42)**	4.761 (121.23)**	0.014 (24.04)**
R <sup>2</sup>	0.62	0.42	0.42
N	1123	1106	1109

Clustered standard errors used. T-statistics in parentheses. shown in parentheses. \*p<0.05; \*\*p<0.01

## REGULATORY LANDSCAPE FOR STRs

Regulatory policy regarding STRs is relatively nascent but highly diverse in its approach as well. Cities throughout the US, Europe, and Asia have identified STRs as a significant disruptor of housing markets that has affected access to affordable housing, but their policy responses demonstrate a high propensity for experimentation, given the relative newness of the issue. To identify trends within the regulatory landscape, we performed a thorough literature review and summarized some of the measures taken in different parts of the world. The exercise examined policies that have either been implemented or are proposed as potential regulatory policies.

It should be noted that, in spite of approved (i.e. Dorado) and proposed ordinances to regulate STRs at the municipal level (e.g. San Juan), the only existing regulation regarding STRs in

Puerto Rico is the Tourism Company's requirement that STR property owners pay a local "room tax" and its ensuing regulations aiming at host registry and property health and safety. Per Puerto Rico's Act 272 of 2003, as amended, any property owner that rents their property on a short-term basis—defined as a period of less than 90 consecutive days—must charge a 7% room occupancy tax and remit it to the Puerto Rico Tourism Company. This specific regulation is geared towards addressing any perceived disadvantages caused to traditional lodging services (e.g., hotels and hostels) by STRs, but it is wholly unrelated to the potential impacts to local housing markets. This is a very timid and limited rule when compared to those implemented in other cities across the world, which aim to explicitly address their concerns regarding potential impacts to housing markets by STRs.

Below is a summary of the main regulatory approaches that have been implemented throughout the world. In most cases, local jurisdictions combine two or more of these approaches—instead of a total ban of STRs, which some have adopted—:

- Licensing and registration system: The implementation of a licensing and registration system for property owners, hosts, and/or guests of STR properties.
- Regulating location of STRs: The implementation of policies and regulations to limit STRs to certain designated areas within cities.
- Regulating the number of STRs: The implementation of policies and regulations to cap the number of STRs within cities.
- Restricting number of guests: The implementation of policies and regulations to cap the number of guests allowed to stay in STRs within cities.
- Regulating accommodation type: The implementation of policies and regulations to limit STRs to certain accommodation or dwelling types, such as limiting STRs to private or shared rooms within housing units.
- Restricting number of days/nights: The implementation of policies and regulations to limit the number of days in a month or year that a housing unit can be used for STR.
- Requiring rented rooms to be in owner occupied homes: The implementation of policies and regulations to limit STRs to owner-occupied housing units.
- City monitoring and the creation of a database: The development of monitoring tools, such as newly created databases and other information technologies (IT), to ensure compliance with existing STR regulations and inform enforcement efforts.
- Punishment for compliance failures: The implementation of punitive measures to instances of regulatory non-compliance regarding STRs.
- Health and safety: The implementation of policies and regulations to ensure the health and safety of STR guests and nearby residents, such as requiring insurance or certain facilities to avoid hazards.
- Tax collection for STRs: The implementation of tax policies and regulations to STR hosts and/or STR property owners.

Notable among the findings stemming from the review is the breadth of regulations implemented by cities throughout the US, Europe, and Asia, but also how little research has been conducted to ascertain their effectiveness. Cities have been experimenting widely, with little to no indication if many of these regulations are effective in curbing the negative effects of STRs on housing markets. However, places that have achieved some degree of success of reducing the effect of STRs on housing affordability, albeit with very limited and minor mitigating effects, have some common characteristics: (1) they tend to establish a registering and licensing system for STR hosts or property owners; (2) they have developed digital monitoring tools to ensure compliance; (3) they tend to place restrictions on locations and caps on number of days per year that STRs can operate; (4) they tax STRs for occupancy; (5) and they tend to fine STR hosts and property owners in cases of noncompliance. Examples include: New Orleans, Santa Monica, Los Angeles, Denver, Barcelona, Berlin, Tokyo, and Taiwan, among others. These trends do not prove that other approaches are ineffective, but that detailed analyses on regulatory effectiveness are seriously lacking. In addition, given the lack of transparency and unwillingness from many of the STR platforms to share their data, almost all of the examples studied highlighted the difficulty of having access to reliable data and setting up digital monitoring tools, primarily because they are heavily dependent on IT capabilities that are likely beyond many, if not most, city governments.

Appendix 1 provides a detailed summary of the literature review on STR regulation. The information was extracted and summarized during September-October 2022. It includes information on the type of regulation, the city or country where the regulation has been implemented to address negative externalities from STRs (primarily Airbnb), implementation details, positive and negative impacts, possible barriers for implementation, references consulted and additional information found. For those articles that specified types of regulations that have been implemented, but have limited information on impacts/results and possible barriers, a note has been added that indicates "Does not specify. Further research is needed."

## CONCLUSION

Contrary to the popular narratives surrounding STRs, particularly the idea that these digital platforms mainly provide economic development opportunities for small property owners who'd like to generate a new source of additional income by subletting their underused units, this housing market segment is becoming increasingly concentrated, professionalized, and commercialized in Puerto Rico. SLHs have increasingly outnumbered MLHs since 2016, but it is the latter group who have accumulated more than two thirds of listings and almost 80% of accumulated revenue. As the data clearly demonstrates, the STR market has tilted heavily towards professional or commercial hosts with multiple listings under their name.

Also, while new STR listings respond to seasonal variances common with tourist activity in Puerto Rico, they are also highly susceptible to disasters. In the aftermath of Hurricane María, for example, new STR listings (measured daily) rose by around 30%. This finding demonstrates that disasters create the ideal conditions for investors who take advantage of short-term drops in housing prices to buy properties for STR conversion, as well as an increase in single-listing hosts that are looking for additional income during difficult times.

With regards to how STRs affect Puerto Rico's housing sector, we found that these rentals cover a substantial amount of both total housing units and long-term rental units throughout coastal municipalities. In the island municipality of Culebra, between 2014 and 2020, the sum of STRs registered in a platform during that period were almost a third and 100% of total housing units and rental housing units, respectively. Also, when examining local effects, the expansion and concentration of STRs in neighborhoods within the San Juan metropolitan area (as a percent of total housing units) are associated with average increases in median rent, housing unit prices, and housing sales volume.

Given the trends towards market concentration and professionalization, as well as its documented impacts on housing affordability, it is clear that STR expansion and concentration has led to the gentrification of numerous neighborhoods in Puerto Rico. This evidence underscores the need for a robust regulatory framework that significantly improves and strengthens the very lax governmental measures implemented in Puerto Rico. Our review of regulatory approaches in cities that achieved limited success in curtailing the negative effects of STRs reveals that Puerto Rico must quickly develop the capacity to implement an IT infrastructure that enables monitoring, reliable property inventories, and a licensing and/or registration system for STR hosts and/or property owners (ideally, it should devise a registering system for all landlords and property owners). Puerto Rico should also consider limiting STR activity to a few areas and heavily restricting the number of days per year where these activities should take place, particularly in urban and/or coastal areas. Implementing such a framework will require action and investments at both the central and municipal government levels. Unfortunately, this is easier said than done given the existing austerity regime that has been in place for well over a decade and a half, which has severely hindered institutional capacity throughout municipalities and central government agencies. Nonetheless, concrete actions must be taken in order to mitigate the negative impacts of STRs in an already tight housing market that fails to provide opportunities for low- and moderate-income households.

Regardless of the regulatory approach to be implemented, it is important to note that much more needs to be done to address the shortcomings of Puerto Rico's housing sector. A comprehensive housing planning and policy framework that helps expand access to affordable housing and reduce the likelihood of displacement is urgently needed. Puerto Rico's longstanding housing crisis requires a combination of adequate policy tools and

programs. Addressing the negative impacts of STRs would be an important step in the right direction.

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## Appendix 1: STR regulatory approach summary

Note: shaded rows indicate possible regulations based on the existing literature

Broad regulatory approach	Type	City or Country	Implementation	Positive Impacts	Negative Impacts	Possible barriers	Reference	Additional information
	Complete prohibition	<i>Possible regulation</i>		May help protect against increases in housing prices and negative effects to neighborhood character.	Reduces tourism to a city and prevents tax collection from complimentary activities.	Prior to the rise of Airbnb, many cities had banned unpermitted short-term rentals. These regulations showed limited ability to stop the growth of the STR market. Peer-to-peer markets have been difficult and costly to monitor.	van Holm, E.J. (2020). Evaluating the impact of short-term rental regulations on Airbnb in New Orleans. In <i>Cities 104</i> . <a href="https://doi.org/10.1016/j.cities.2020.102803">https://doi.org/10.1016/j.cities.2020.102803</a>	
Prohibition	Complete prohibition	Anaheim, CA	Full ban of STRs on whole city from 2018 to June 2019.	<i>Does not specify. Further research is needed.</i>	Can risk the creation of an underground market for STRs. In the end, the city reversed the prohibition policy.	<i>Does not specify. Further research is needed.</i>	Nieuwland, S. & van Melik, R. (2020). Regulating Airbnb: how cities deal with perceived negative externalities of short-term rentals. In <i>Current Issues in Tourism, 23</i> (7), 811-825. DOI: 10.1080/13683500.2018.1504899	Further research indicated that on June 2019, the City Council of Anaheim passed an ordinance updating its STR policy. This new policy reversed the STR prohibition and phase-out. The new policy permits most STRs to operate when adhering to strict rules and good neighbor policies. It still prohibits the operation of entirely new STRs. <a href="https://www.guestable.com/blog/short-term-rental-regulations-in-the-city-of-anaheim/">https://www.guestable.com/blog/short-term-rental-regulations-in-the-city-of-anaheim/</a>
Licensing and Registration System	Licensing / Registration system	Denver, CO	Online licensing system in which hosts self-certify as part of compliance regulations. Denver is the first city worldwide to have an online licensing system for STRs. To communicate this new ordinance, the city used different online channels such as social media and Spotify to reach property owners and hosts. This was done in order to target the desired population at the level it was operating.	The online licensing system simplifies the order of compliance by making registration accessible online. By 2020, around half of all hosts had a license. This is a high compliance rate in comparison to other American cities like San Francisco and Portland where compliance reaches around 20% (Arellano, 2017).	<i>Does not specify. Further research is needed.</i>	Does not measure quality of life or neighborhood effects from hosts and guests.	Nieuwland, S. & van Melik, R. (2020). Regulating Airbnb: how cities deal with perceived negative externalities of short-term rentals. In <i>Current Issues in Tourism, 23</i> (7), 811-825. DOI: 10.1080/13683500.2018.1504900	

Broad regulatory approach	Type	City or Country	Implementation	Positive Impacts	Negative Impacts	Possible barriers	Reference	Additional information
	Licensing	Barcelona, ESP	Caps are set for the number of Airbnb licenses that are granted. Hotels, B&Bs and Airbnb operate under the same license.	<i>Does not specify. Further research is needed.</i>			von Briel, D. & Dolnicar, S. (2020). The evolution of Airbnb regulation - An international longitudinal investigation 2008-2020. <i>Annals of Tourism Research</i> , <a href="https://doi.org/10.1016/j.annals.2020.102983">https://doi.org/10.1016/j.annals.2020.102983</a>	
	Licensing / Registration system	Tokyo, Japan; NY, New York; Berlin, Germany	Cities authorize only a limited number of councils and buildings to operate STRs.	<i>Does not specify. Further research is needed.</i>			von Briel, D. & Dolnicar, S. (2020). The evolution of Airbnb regulation - An international longitudinal investigation 2008-2020. <i>Annals of Tourism Research</i> , <a href="https://doi.org/10.1016/j.annals.2020.102983">https://doi.org/10.1016/j.annals.2020.102983</a>	
	Licensing / Registration system	Reykjavik, Iceland	In Reykjavik, the registration system automatically checks zoning compliance and there is a maximum amount of earnings set for hosts.	Automatically checks that the listing complies with city zoning.	<i>Does not specify. Further research is needed.</i>		von Briel, D. & Dolnicar, S. (2020). The evolution of Airbnb regulation - An international longitudinal investigation 2008-2020. <i>Annals of Tourism Research</i> , <a href="https://doi.org/10.1016/j.annals.2020.102983">https://doi.org/10.1016/j.annals.2020.102983</a>	
	Permits / Registration system	<i>Possible regulation</i>	Transferable Sharing Rights System - local governments sell tradeable permits for stays of limited duration for urban vacation rentals by auction online (Miller, 2016).				Wegman, J. & Jiao, J. (2017). Taming Airbnb: Toward guiding principles for local regulation of urban vacation rentals based on empirical results from five US cities. In <i>Land Use Policy</i> , 69, p. 494-501.	
	Licensing / Registration system	<i>Possible regulation</i>	Licensing system requires a regular review and adjustment of available licenses.				von Briel, D. & Dolnicar, S. (2020). The evolution of Airbnb regulation - An international longitudinal investigation 2008-2020. <i>Annals of Tourism Research</i> , <a href="https://doi.org/10.1016/j.annals.2020.102983">https://doi.org/10.1016/j.annals.2020.102983</a>	

Broad regulatory approach	Type	City or Country	Implementation	Positive Impacts	Negative Impacts	Possible barriers	Reference	Additional information
	Registration system	San Francisco, CA	Airbnb was approved to register hosts with the Office of Short-Term Rentals.	The city has designated an office that focuses specifically on STRs. This facilitates monitoring.	<i>Does not specify. Further research is needed.</i>		von Briel, D. & Dolnicar, S. (2020). The evolution of Airbnb regulation - An international longitudinal investigation 2008-2020. <i>Annals of Tourism Research</i> , <a href="https://doi.org/10.1016/j.annals.2020.102983">https://doi.org/10.1016/j.annals.2020.102983</a>	
Regulating location of Airbnb's	Locational restriction	New Orleans, LA	Commercial STRs can only be present in non-residential zoning districts. STR permits cost approximately a few hundred dollars annually depending on the type of STR permit requested.	Significant decline in the number of Airbnb listings in the French Quarter. The indicate that the specific prohibitions on listing Airbnbs in the French Quarter have proven successful. This regulation prevented further growth of STRs in the neighborhood. By 2020, there were fewer listings in the neighborhood than in the previous four years.	Regulation has not completely prevented some recovery in the STR market. Airbnb listings have grown throughout the city despite the restrictions in the French Quarter. Most of the growth has shifted to the Central Business District, where there is 14% of all listings in the city. Low home prices in historically black residential areas seem to have attracted the attention of STR owners, resulting in Airbnb growth. Likewise, the restrictions on the French Quarter have pushed activity to surrounding neighborhoods.	This regulation does not include additional restrictions to limit growth within any given neighborhood other than the French Quarter.	van Holm, E.J. (2020). Evaluating the impact of short-term rental regulations on Airbnb in New Orleans. In <i>Cities 104</i> . <a href="https://doi.org/10.1016/j.cities.2020.102803">https://doi.org/10.1016/j.cities.2020.102803</a>	
	Locational restriction	Barcelona, ESP	Partial bans for new licenses in Old Town, Barcelona.	Allows city to prevent the emergence of STRs in certain areas and controls for neighborhood effects.	<i>Does not specify. Further research is needed.</i>		Nieuwland, S. & van Melik, R. Regulating Airbnb: how cities deal with perceived negative externalities of short-term rentals. In <i>Current Issues in Tourism</i> , 23(7), 811-825. DOI: 10.1080/13683500.2018.1504899	
	Locational restriction	<i>Possible regulation</i>	Revision of zoning and development controls to differentiate STR listings.					Wegman, J. & Jiao, J. (2017). Taming Airbnb: Toward guiding principles for local regulation of urban vacation rentals based on empirical results from five US cities. In <i>Land Use Policy</i> , 69, p. 494-501.

Broad regulatory approach	Type	City or Country	Implementation	Positive Impacts	Negative Impacts	Possible barriers	Reference	Additional information
	Locational restriction	<i>Possible regulation</i>	Limiting the concentrations of urban vacation rentals within particular areas, such as census tracts.	Could help limit concentrations of urban vacation rentals in certain areas where they tend to cluster and push them to other areas that could benefit more from their presence.			Wegman, J. & Jiao, J. (2017). Taming Airbnb: Toward guiding principles for local regulation of urban vacation rentals based on empirical results from five US cities. In Land Use Policy, 69, p. 494-501.	
Regulating the number of STRs in certain neighborhoods	Density restriction						Nieuwland, S. & van Melik, R. Regulating Airbnb: how cities deal with perceived negative externalities of short-term rentals. In Current Issues in Tourism, 23(7), 811-825. DOI: 10.1080/13683500.2018.1504899	An example of this regulation was not identified at the time of this report. However, Horna and Merante (2017) found that a one-standard deviation increase in Airbnb density is associated with a 0.4% increase in the rental rate in the city of Boston.
Regulating quantity	Quantitative restriction	Barcelona, ESP; Santa Monica, CA	One listing per property owner.	Prevents MLHs and controls for quantity.	<i>Does not specify. Further research is needed.</i>		Nieuwland, S. & van Melik, R. Regulating Airbnb: how cities deal with perceived negative externalities of short-term rentals. In Current Issues in Tourism, 23(7), 811-825. DOI: 10.1080/13683500.2018.1504900	
		<i>Possible regulation</i>	Elimination or severe restriction of MLHs.				Wegman, J. & Jiao, J. (2017). Taming Airbnb: Toward guiding principles for local regulation of urban vacation rentals based on empirical results from five US cities. In Land Use Policy, 69, p. 494-501.	
		New York, NY	Only one listing per address.		<i>Does not specify. Further research is needed.</i>		Nieuwland, S. & van Melik, R. Regulating Airbnb: how cities deal with perceived negative externalities of short-term rentals. In Current Issues in Tourism, 23(7), 811-825. DOI: 10.1080/13683500.2018.1504900	
Restricting number of guests	Quantitative restriction / Registration system	New Orleans, LA	Temporary STRs can rent up to five bedrooms with two guests per room, as allowed by permit type	<i>Does not specify. Further research is needed.</i>		Difficulty of tracking usage and relying on data either shared by the host or the rental platform.	van Holm, E.J. (2020). Evaluating the impact of short-term rental regulations on Airbnb in New Orleans. In Cities 104. <a href="https://doi.org/10.1016/j.cities.2020.102803">https://doi.org/10.1016/j.cities.2020.102803</a>	

Broad regulatory approach	Type	City or Country	Implementation	Positive Impacts	Negative Impacts	Possible barriers	Reference	Additional information
	Quantitative restriction	Barcelona, ESP	Does now allow more people than property is built for.	<i>Does not specify. Further research is needed.</i>			Nieuwland, S. & van Melik, R. Regulating Airbnb: how cities deal with perceived negative externalities of short-term rentals. In Current Issues in Tourism, 23(7), 811-825. DOI: 10.1080/13683500.2018.1504899	
		Amsterdam, NL	Maximum of four guests.	<i>Does not specify. Further research is needed.</i>				
Regulating accommodation type	Qualitative restriction	Berlin, Germany	Listing of entire apartments is not allowed; only allowed if at least 50% of the apartment is used by the property owner.	May prevent housing market effects in cases where they are rented for a significant proportion of the year.	<i>Does not specify. Further research is needed.</i>		Nieuwland, S. & van Melik, R. Regulating Airbnb: how cities deal with perceived negative externalities of short-term rentals. In Current Issues in Tourism, 23(7), 811-825. DOI: 10.1080/13683500.2018.1504900	
		<i>Possible regulation</i>	Prohibiting hosting in government subsidized housing.				von Briel, D. & Dolnicar, S. (2020). The evolution of Airbnb regulation - An international longitudinal investigation 2008-2020. Annals of Tourism Research, <a href="https://doi.org/10.1016/j.annals.2020.102983">https://doi.org/10.1016/j.annals.2020.102983</a>	
		Santa Monica, CA	Ban on listing of entire units or whole homes. Allows listings only in places intended for living. Requires that emergency information t be provided to guests.	May prevent housing market effects in cases where they are rented for a significant proportion of the year.	<i>Does not specify. Further research is needed.</i>		Nieuwland, S. & van Melik, R. Regulating Airbnb: how cities deal with perceived negative externalities of short-term rentals. In Current Issues in Tourism, 23(7), 811-825. DOI: 10.1080/13683500.2018.1504900	
Restricting number of days/nights	Quantitative restriction/Registration system	New Orleans, LA	Temporary STRs allow for the entire property to be rented without an owner occupant being present, but they can only be rented for 90 days during the license year, as allowed by permit type. Also requires an in-town property manager must be present in the city if the owner does not reside in New Orleans. Not permitted in the French Quarter.	Residents received some protections, such as limiting the number of nights some properties could be rented.	The generalized time trend shows an increase in homes rented as an entire unit, these being temporary or commercial listings, relative to the number that are shared spaces, or accessories. Despite regulations limiting the number of areas commercial listings could be permitted and the number of nights temporary listings could be rented, regulations had an immediate effect of increasing this figure.	Difficulty of tracking usage and relying on data either shared by the host or the rental platform.	van Holm, E.J. (2020). Evaluating the impact of short-term rental regulations on Airbnb in New Orleans. In <i>Cities 104</i> . <a href="https://doi.org/10.1016/j.cities.2020.102803">https://doi.org/10.1016/j.cities.2020.102803</a>	

Broad regulatory approach	Type	City or Country	Implementation	Positive Impacts	Negative Impacts	Possible barriers	Reference	Additional information
	Quantitative restriction	Paris, France	Limit the maximum number of nights rented per year (which is 4 months). No permit registration is necessary. If unit is rented more than 4 months or if a second unit is listed, a business registration is required.	May prevent housing market effects.	<i>Does not specify. Further research is needed.</i>		Nieuwland, S. & van Melik, R. Regulating Airbnb: how cities deal with perceived negative externalities of short-term rentals. In Current Issues in Tourism, 23(7), 811-825. DOI: 10.1080/13683500.2018.1504899	
	Quantitative restriction	London, UK	Limit the maximum number of nights rented per year (90 days). No permit registration is necessary.	May prevent housing market effects.	<i>Does not specify. Further research is needed.</i>			
	Quantitative restriction/Registration system	Amsterdam, NL	Limit the maximum number of nights rented per year (60 days).	May prevent housing market effects.	<i>Does not specify. Further research is needed.</i>			
	Quantitative restriction	San Francisco, CA	Limit the maximum number of nights rented per year (unhosted 90 days).	May prevent housing market effects.	<i>Does not specify. Further research is needed.</i>			
Requiring rented rooms to be in owner occupied homes	Means of use/Registration system	New Orleans, LA	Accessory STRs are not permitted in the French Quarter and are limited to two guests per room and a total of six renters.	Could slow growth or alter the types of homes that are listed.	<i>Does not specify. Further research is needed.</i>		van Holm, E.J. (2020). Evaluating the impact of short-term rental regulations on Airbnb in New Orleans. In <i>Cities 104</i> . <a href="https://doi.org/10.1016/j.cities.2020.102803">https://doi.org/10.1016/j.cities.2020.102803</a>	
		Amsterdam, NL	Requires on-site host for at least six months a year.	Prevents commercial investors from turning residences into STRs.	<i>Does not specify. Further research is needed.</i>		Nieuwland, S. & van Melik, R. Regulating Airbnb: how cities deal with perceived negative externalities of short-term rentals. In Current Issues in Tourism, 23(7), 811-825. DOI: 10.1080/13683500.2018.1504899	
		Santa Monica, CA	Requires host to be on-site during rental period.	<i>Does not specify. Further research is needed.</i>				

Broad regulatory approach	Type	City or Country	Implementation	Positive Impacts	Negative Impacts	Possible barriers	Reference	Additional information
	Qualitative restriction	San Francisco, CA	Only permanent residents of the city can rent rooms.	Prevents commercial investors from turning residences into STRs.	<i>Does not specify. Further research is needed.</i>			
	Qualitative restriction	Berlin, Germany	Unhosted rentals are forbidden.	Prevents commercial investors from turning residences into STRs.	<i>Does not specify. Further research is needed.</i>		von Briel, D. & Dolnicar, S. (2020). The evolution of Airbnb regulation - An international longitudinal investigation 2008-2020. <i>Annals of Tourism Research</i> , <a href="https://doi.org/10.1016/j.annals.2020.102983">https://doi.org/10.1016/j.annals.2020.102983</a>	
	Qualitative restriction	New York, NY	Permanent resident of the city needs to be present or on-site during the rental period in multifamily dwellings.	<i>Does not specify. Further research is needed.</i>				
	Qualitative restriction	Denver, CO	Has a primary residence requirement; people can rent their home and it does not require them to be present during rental period. STR Ordinance 2016.	Alleviate negative neighborhood impacts.	<i>Does not specify. Further research is needed.</i>	Homeowners felt constrained in their property rights.	Nieuwland, S. & van Melik, R. Regulating Airbnb: how cities deal with perceived negative externalities of short-term rentals. In <i>Current Issues in Tourism</i> , 23(7), 811-825. DOI: 10.1080/13683500.2018.1504899	
City monitoring and creation of database	Monitoring	New Orleans, LA	The city required a permit to list a person's property on the major rental platforms and gained access to data to track usage and the number of bedrooms being offered.	To ensure compliance, hosts were required to enter their permit number when registering their short-term rental on their web platform.	<i>Does not specify. Further research is needed.</i>	Efforts were affected by shortfalls in the data provided by Airbnb. Other STR platforms, such as HomeAway, refused to share data without a court order.	van Holm, E.J. (2020). Evaluating the impact of short-term rental regulations on Airbnb in New Orleans. In <i>Cities 104</i> . <a href="https://doi.org/10.1016/j.cities.2020.102803">https://doi.org/10.1016/j.cities.2020.102803</a>	

Broad regulatory approach	Type	City or Country	Implementation	Positive Impacts	Negative Impacts	Possible barriers	Reference	Additional information
	<i>Not necessarily regulation but monitoring technique.</i>		Webscraping techniques to extract information from Airbnb's website.	Valuable source of data on rentals for city governments when alternatives are lacking, particularly due to Airbnb's lack of transparency. Technique provides valuable information and can help city governments create regulations that are unique to their circumstances.	<i>Does not specify. Further research is needed.</i>	Practical limitation: Only provide information of the state of Airbnb usage at a specific point in time in a city. Do not allow to account for seasonal fluctuations. Only make possible order-of-magnitude estimates of occupancy rates and amount of revenue collected.	Wegman, J. & Jiao, J. (2017). Taming Airbnb: Toward guiding principles for local regulation of urban vacation rentals based on empirical results from five US cities. In Land Use Policy, 69, p. 494-501.	
	<i>Possible regulation</i>		Capacity building efforts that focus on training dedicated enforcement staff focused on urban vacation rentals. Wegman & Jiao suggest requiring new hosts to register for a permit, which could be used to assess compliance on the platform's website, and to then use the resulting fee revenues to fund code compliance personnel exclusively tasked with rentals.				Wegman, J. & Jiao, J. (2017). Taming Airbnb: Toward guiding principles for local regulation of urban vacation rentals based on empirical results from five US cities. In Land Use Policy, 69, p. 494-501.	
		Denver, CO	Enforcement done online. Enforcement officers look at online advertisements, which are required to indicate a license number.	<i>Does not specify. Further research is needed.</i>		Online platforms often do not show exact rental addresses. Some hosts take down listings during office hours when enforcers are working and put them back up again in the evening, when tourists are generally booking their stays. STR market is very dynamic, hosts starting and quitting each month; hard to keep up with monitoring.	Nieuwland, S. & van Melik, R. Regulating Airbnb: how cities deal with perceived negative externalities of short-term rentals. In Current Issues in Tourism, 23(7), 811-825. DOI: 10.1080/13683500.2018.1504899	

Broad regulatory approach	Type	City or Country	Implementation	Positive Impacts	Negative Impacts	Possible barriers	Reference	Additional information	
Punishment for failure of compliance	Monitoring	New Orleans, LA	Threat of punishment including fines, property liens, and the discontinuance of electrical service. Only applied to hosts that are not in compliance with the regulations; do not apply to the platforms that are used or guests.	<i>Does not specify. Further research is needed.</i>		Many of the regulations required the participation of the platforms. There were issues with compliance and illegal listings after the regulations were implemented.	van Holm, E.J. (2020). Evaluating the impact of short-term rental regulations on Airbnb in New Orleans. In <i>Cities 104</i> . <a href="https://doi.org/10.1016/j.cities.2020.102803">https://doi.org/10.1016/j.cities.2020.102803</a>		
			City can shut down any short-term rentals that are viewed as a nuisance due to subjective requirements implemented in 2018.	May help to protect neighborhood character, wellbeing, safety, and peace.	Regulation becomes complex because hosts do not behave as traditional businesses and are usually hard to monitor or trace due to privacy restrictions of STR platforms.	<i>Does not specify. Further research is needed.</i>			
		Barcelona, ESP; New York, NY; San Francisco, CA; Santa Monica, CA; Berlin, Germany; Amsterdam, NL	Cities fine STR platforms when a violation to regulations occurs. This regulation varies by city; in some cities the fines are per day and in others it can be a significantly high one-time fine.	Holds hosts responsible and promotes compliance. For all types of cities studied (von briel & Donicar, 2020), regulation involving fines and expensive registration fees temporarily reduced the number of listings.	Reduction in listings was only temporary; did not affect emergence of new listings in the long term.	<i>Does not specify. Further research is needed.</i>		Nieuwland, S. & van Melik, R. Regulating Airbnb: how cities deal with perceived negative externalities of short-term rentals. In <i>Current Issues in Tourism</i> , 23(7), 811-825. DOI: 10.1080/13683500.2018.1504899 / von Briel, D. & Dolnicar, S. (2020). The evolution of Airbnb regulation - An international longitudinal investigation 2008-2020. <i>Annals of Tourism Research</i> , <a href="https://doi.org/10.1016/j.annals.2020.102983">https://doi.org/10.1016/j.annals.2020.102983</a>	
	Fines	Anaheim, CA	Penalizes guests and hosts (\$200 per day).	Holds hosts responsible.	<i>Does not specify. Further research is needed.</i>			Nieuwland, S. & van Melik, R. Regulating Airbnb: how cities deal with perceived negative externalities of short-term rentals. In <i>Current Issues in Tourism</i> , 23(7), 811-825. DOI: 10.1080/13683500.2018.1504899	
		Denver, CO	First time violators get a notification that non-compliance can lead to fines (\$150 to \$999 a day), or a complete withdrawal of the license if non-compliance continues.	Holds hosts responsible.	<i>Does not specify. Further research is needed.</i>				

Broad regulatory approach	Type	City or Country	Implementation	Positive Impacts	Negative Impacts	Possible barriers	Reference	Additional information
Health and safety	Qualitative restriction	Amsterdam, NL; Vieux Carre, NO;	No nuisance from guests in STRs is allowed.	Alleviate negative neighborhood impacts.	<i>Does not specify. Further research is needed.</i>		Nieuwland, S. & van Melik, R. Regulating Airbnb: how cities deal with perceived negative externalities of short-term rentals. In Current Issues in Tourism, 23(7), 811-825. DOI: 10.1080/13683500.2018.1504899	
		Vieux Carre, NO	Require insurance (Vieux Carre). Some cities require proof of public liability insurance.	Protects in cases of emergency, threatening events, etc.	<i>Does not specify. Further research is needed.</i>		Nieuwland, S. & van Melik, R. Regulating Airbnb: how cities deal with perceived negative externalities of short-term rentals. In Current Issues in Tourism, 23(7), 811-825. DOI: 10.1080/13683500.2018.1504899 / von Briel, D. & Dolnicar, S. (2020). The evolution of Airbnb regulation - An international longitudinal investigation 2008-2020. Annals of Tourism Research, <a href="https://doi.org/10.1016/j.annals.2020.102983">https://doi.org/10.1016/j.annals.2020.102983</a>	
		Old Town, Barcelona; Vieux Carre, NO; Santa Monica, CA	Emergency and/or contact details must be provided to guests.	Protects in cases of emergency, threatening events, etc.	<i>Does not specify. Further research is needed.</i>		Nieuwland, S. & van Melik, R. Regulating Airbnb: how cities deal with perceived negative externalities of short-term rentals. In Current Issues in Tourism, 23(7), 811-825. DOI: 10.1080/13683500.2018.1504899	
		Vieux Carre, NO; Old Town, Barcelona	Hygiene, information on trash collection and noise must be provided to guests.	Alleviate negative neighborhood impacts	<i>Does not specify. Further research is needed.</i>			
		Tokyo, Japan	Checks premises for safety compliance; the fire department must issue a certificate of compliance.	Protects in cases of emergency, threatening events, etc.	<i>Does not specify. Further research is needed.</i>		von Briel, D. & Dolnicar, S. (2020). The evolution of Airbnb regulation - An international longitudinal investigation 2008-2020. Annals of Tourism Research, <a href="https://doi.org/10.1016/j.annals.2020.102983">https://doi.org/10.1016/j.annals.2020.102983</a>	

Broad regulatory approach	Type	City or Country	Implementation	Positive Impacts	Negative Impacts	Possible barriers	Reference	Additional information
		San Francisco, CA; Denver, CO; Vieux Carre, NO; Amsterdam, NL	Safety precautions must be provided to guests. In 2016, an STR ordinance in Denver required all hosts to have smoke and carbon monoxide detectors and a fire extinguisher to guarantee guests' safety.	Alleviate negative neighborhood impacts.	<i>Does not specify. Further research is needed.</i>		Nieuwland, S. & van Melik, R. Regulating Airbnb: how cities deal with perceived negative externalities of short-term rentals. In Current Issues in Tourism, 23(7), 811-825. DOI: 10.1080/13683500.2018.1504899	
		Barcelona, New Orleans, Santa Monica, New York, Berlin, Paris, Denver	All cities have a structure to collect taxes from Airbnb hosts.	<i>Does not specify. Further research is needed.</i>			Nieuwland, S. & van Melik, R. Regulating Airbnb: how cities deal with perceived negative externalities of short-term rentals. In Current Issues in Tourism, 23(7), 811-825. DOI: 10.1080/13683500.2018.1504899	
		San Francisco, CA; Amsterdam, NL; London, UK	Airbnb remits the tourist tax on behalf of hosts.	<i>Does not specify. Further research is needed.</i>			von Briel, D. & Dolnicar, S. (2020). The evolution of Airbnb regulation - An international longitudinal investigation 2008-2020. Annals of Tourism Research, <a href="https://doi.org/10.1016/j.annals.2020.102983">https://doi.org/10.1016/j.annals.2020.102983</a>	
Tax collection for Airbnbs	Taxation	Vienna, Austria	Hosts must declare bookings and pay the tourist tax directly to the city council.	<i>Does not specify. Further research is needed.</i>			von Briel, D. & Dolnicar, S. (2020). The evolution of Airbnb regulation - An international longitudinal investigation 2008-2020. Annals of Tourism Research, <a href="https://doi.org/10.1016/j.annals.2020.102983">https://doi.org/10.1016/j.annals.2020.102983</a>	
		Taiwan	Since September 2017, multinational digital platform companies must comply with a sales tax policy. Cross-border e-commerce companies that sell services to domestic consumers with the help of local enterprises or residents must pay a 20% sales tax rate.	To comply with the tax policy, Airbnb must reveal its revenues and the property details of listings posted on its website. Hosts must report their business income and pay sales taxes for their generated revenues. Average rental housing prices decreased after implementation. Rental prices reduced by 0.02%. Regulation had a negative impact on the number of Airbnb listings and housing rental prices.	Sales tax policy reduces private room listings more than other types of Airbnb rentals. Effects on housing sale prices are not statistically significant. Magnitude of the policy effect is small, possibly because author could only evaluate the policy effects after the first three months of the policy implementation due to data availability.	<i>Does not specify. Further research is needed.</i>	Chang, H.H. (2020). Does the room sharing business model disrupt housing markets? Empirical evidence of Airbnb in Taiwan. In Journal of Housing Economics, 49.	Found positive association between the number of Airbnb listings and housing rental prices. On average, a one-standard deviation increase in the number of Airbnb listings significantly increases housing rental prices by 0.38%. Positive effect is more substantial in whole unit listings.

Broad regulatory approach	Type	City or Country	Implementation	Positive Impacts	Negative Impacts	Possible barriers	Reference	Additional information
		Denver, CO	STR operators are required to pay 10.75% lodging tax.	Intended to create a level playing field for the traditional lodging industry and to generate income for the municipality.	<i>Does not specify. Further research is needed.</i>		Nieuwland, S. & van Melik, R. Regulating Airbnb: how cities deal with perceived negative externalities of short-term rentals. In <i>Current Issues in Tourism</i> , 23(7), 811-825. DOI: 10.1080/13683500.2018.1504899	
		New Orleans, LA	The city collected taxes from STRs.	Regulations allowed the city to start raising revenue through taxes from the use of STRs.	<i>Does not specify. Further research is needed.</i>		van Holm, E.J. (2020). Evaluating the impact of short-term rental regulations on Airbnb in New Orleans. In <i>Cities</i> 104. <a href="https://doi.org/10.1016/j.cities.2020.102803">https://doi.org/10.1016/j.cities.2020.102803</a>	



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